

PROOF



**WORK RIGHT NW
CULTURE DECK**

This is how we do it



PROOF

P: Prioritize The Person

A hand is shown placing a white puzzle piece into a grid of white puzzle pieces. The word "health" is cut out of the grid, with the letters appearing as large, bold, black characters. The background is a dark grey surface.

health

CONNECTION IS KEY

BUILDING A HEALTHY CULTURE REQUIRES
PERSONAL CONNECTION

Building bridges, establishing trust, 100% honesty,
follow up and psychological safety is the
foundation to change.

WE ARE INTENTIONAL



WE
LISTEN



WE
REMEMBER



WE
FOLLOW UP



PRIORITIZE THE PERSON

= BE INTENTIONAL

= BE CONSISTENT

= BE PRESENT

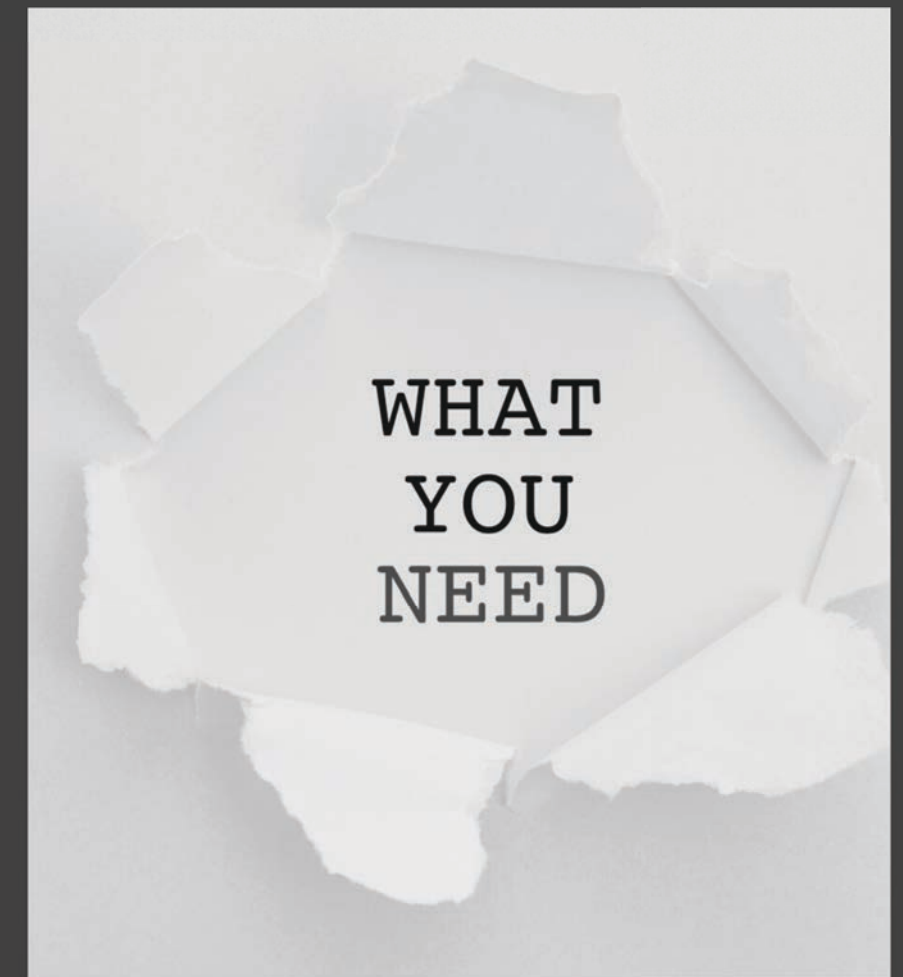
Guidelines of Listening



Listen without judgement



Be authentic



Prioritize the needs of the individual in front of us

PROOF



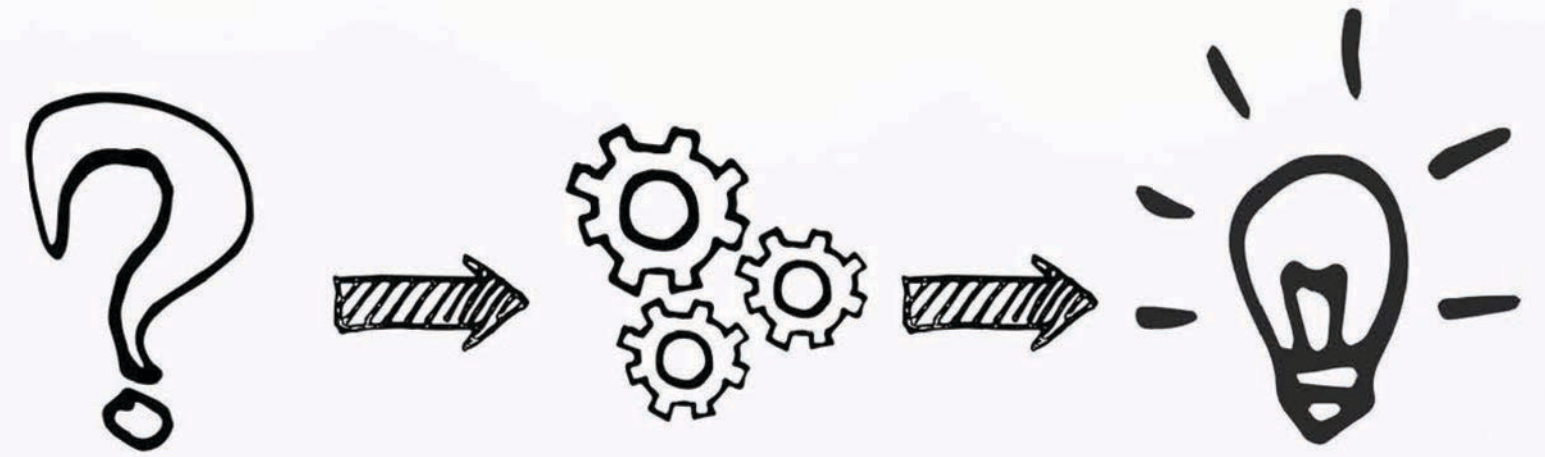
R: Recognize The Opportunity



WE GO TO WORK LOOKING FOR PROBLEMS... TO SOLVE

LISTEN, OBSERVE, LEARN

We cannot create solutions until we find a problem.



SEARCHING FOR OPPORTUNITIES:

- Looking under all the "couch cushions"
- Complacency erodes growth



OPPORTUNITIES

No opportunity is too small

Keep an open mind

Reach for the highest fruits

Failure is the path to success



A black and white photograph of a hand in a suit jacket knocking over a wooden sign that says "OPPORTUNITY". The sign is mounted on a wooden door or wall. The hand is positioned at the bottom left, and the sign is in the center. The background is a solid green color.

OPPORTUNITY

**EVERY INTERACTION IS
AN OPPORTUNITY**



PROOF

O: One Team

WE SPEAK THE LANGUAGE OF TEAM

We, Our, Our's vs. I, Me, My



SUSPEND YOUR EGO

- Play to everyone's strengths
- Understand every individual plays a crucial part
- Be an advocate for your team
- Align goals to the team



to be
point of view.
Respect [ri'spe
show deferenti
hold in esteem
regard with so

RESPECT

Give grace. Reserve judgement
and be quick to praise

WE ARE ALL EQUAL OWNERS



ACCOUNTABILITY

- Challenge one another to strive for **BETTER**
- Be receptive to learning, change, & feedback



**WE HAVE EACH
OTHERS BACKS**





PROOF

O: Our World



WE ARE GIVERS

NOT TAKERS, NOT MATCHERS

We give selflessly but with meaning

We take ownership and initiative

Our purpose is to make the world a better place

DISCOVER YOUR PURPOSE



Seek
involvement



If you are not
part of the
solution,
you're part of
the problem

Be a servant
leader



STAY MISSION MINDED

WALK THE TALK





**WE MAKE
GIVING BACK
A PRIORITY**



IMPACT THE WORLD

NO ACTION IS
TOO SMALL



PROOF

**F: Fanatical About
Service**



NO COMPLAINING

WE ARE NOT A CULTURE OF COMPLAINERS

Complaining is toxic

Complaining does not lead to solutions

Complaining breeds more complaining

Complaining makes us unhappy

Complaining creates a negative wellness center environment



STRIVE FOR EXTRA

"There are no cheerleaders on the extra mile"
Exceed expectations



**GO ABOVE &
BEYOND TO
MAKE IT
PERSONAL**

WE SAY YES

We find answers

We are constantly growing

We are constantly learning





**ABOVE &
BEYOND IS
OUR
NORMAL**